

Don't be left behind, get money wise and get online

# Overview of Moneywise plus 27<sup>th</sup> June 2018











#### Moneywise Plus Project Lead

#### **Our Partners**





pedertrian



Horse Star, batteryles, Multion







The chance for change



Funded by the Big **Lottery** and European **Social Fund** 







#### Moneywise Plus Outcomes

 Increase financial confidence and greater capacity to manage daily budgets, maximise income, source and use financial products, internet banking, utility switching, managing benefits and other services effectively



 Increase digital confidence, and will be comfortable using PCs, tablets and mobile devices, internet and internet safety programs, and email



 Support greater levels of confidence and reduced isolation through financial and digital skills management, attending group and individual sessions and opportunities to volunteer that will support their moving towards employment, education, or training.



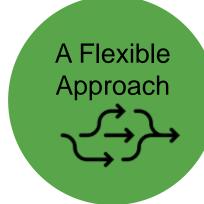






# Our services offer:











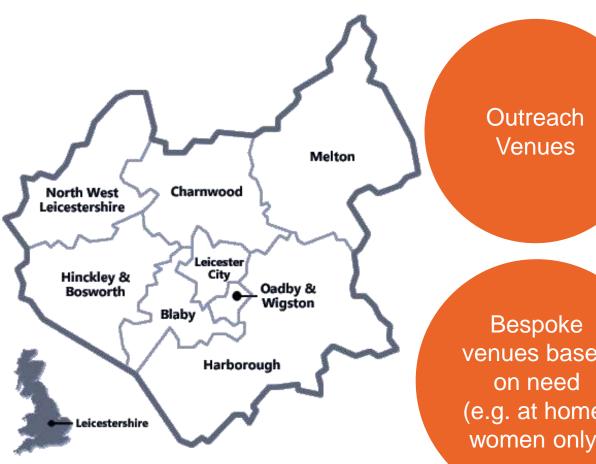






# Where is Moneywise Plus?

The service is delivered across Leicester and Leicestershire



venues based (e.g. at home, women only)

Reaching People and Moneywise Plus delivery partner premises







### We have delivered to:

Output Target Summary (22 <sup>nd</sup> June 2018)	
Total number of participants	604/900
Number of men	305
Number of women	295
Number who are unemployed	256
Number who are economically inactive	348
Number who are over 50	218
Number with disabilities	319
Number from ethnic minorities	273







## We have delivered to:

Result Target Summary (22 <sup>nd</sup> June 2018)	
Number of participants who move in to education or training	15/28
Number who move into employment	22 (no set result target)
Number that were economically inactive moved in to job search	7/20







# **Outcomes delivered to May 2018**

Generate Individual Savings	118
Manage Personal Finances	249
Pay Bills & Manage Money Online	46
Increased Access to Internet	150
Using the Internet Differently	128
Increased use of internet	190
Attend Appointments	244
Become Mentors/ Volunteers	5
Attend Groupwork	132







# Learning

- Good working relationships with community orgs and DWP for referrals
- Admin, finance, back office, communications and quality staffing increased
- Participant length of time on project way above expected no of weeks
- Role of delivery staff more like coaches and tutors than advisers







# Learning continued

- Participants needs far more complex than planned for meaning more 1-2-1 support
- Reluctance from participants to attend workshops on finance







#### Volunteering with Moneywise Plus



'It's given me a routine and makes my days purposeful, I also feel that I'm learning solutions and skills that will eventually help me find employment myself. I enjoy being part of a community, enjoying the banter and camaraderie that comes with that. It's something I've missed since leaving work, so I've enjoyed building that network of connections and relationships with other people.'

Myer Butler, Moneywise Plus volunteer







'I've gained a lot more independence, and am moving on with my life. I feel a lot more confident that I have people to turn to if I need help; I don't feel that I'm on my own with my problems anymore. Life is good, I feel much more optimistic about the future.'

'...the advisors have the expertise, experience and understanding that you need. The service is confidential, and because the advisors are qualified and certified, you feel that they're a trustworthy source of information and proactive support.'

Nilesh Bakrania, Moneywise Plus participant







